



9 November 2016

Dear Colleagues,

We would like to invite you to the Final Conference of the IBenC project. The event will be held on **Thursday 8 December 2016** in Brussels, Belgium.

The aim of [IBenC](#) is to identify best practices in community care for care-dependent elderly people, by benchmarking the performance of community care delivery systems in Europe. The novel method developed in IBenC measures performance on patient outcomes and related costs. IBenC also provides insight in characteristics that may explain why some organisations provide good quality care against reasonable costs and others do not. Understanding the evidence based relationship between quality and costs of care with how an organisation actually works, will support care organisations and health care policy makers' decision making.

As a Project Partners, we wish to count on the participation of various stakeholders, such as health managers and consultants, researchers, policy makers, care providers, health organizations and authorities to share their experience on both national and local level. We would be very pleased to count on your attendance.

To register, please click [here](#).

Should you need to receive further info concerning the registration system or the event's details, don't hesitate to contact us via the contact details below.

Best Regards,

Hein van Hout

IBenC Project Coordinator

Associate Professor VU University Medical Center Amsterdam

Meeting Venue

[Thon Hotel EU](#)

Rue de la Loi 75

Brussels, Belgium

Contact Details

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Events Manager at EHMA

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Agenda: Thursday 8 December 2016

10.00	<i>Welcome Coffee and Registration</i>	
11.00	Welcome by Coordinator	Hein van Hout, VUmc, Netherlands
11.05	Introduction by Chair. Benchmarking quality and cost of long term care in Europe: mission (im)possible?	Henk Nies, Vilans Centre of expertise for long term care, Netherlands
11.20	What is the IBenC study about?	Hein van Hout, VUmc, Netherlands
11.45	Bringing evidence to practice: Using InterRAI knowledge & data infrastructures in Finland and the rest of the world	Harriet Finne-Soveri, THL, Finland
12.10	Can we characterise organisations in community care? Identifying six care models	Anja Declercq, LUCAS, KU Leuven, Belgium
12.35	Performance I: Identifying best practices on quality of community care	Graziano Onder, UCSC, Italy
13.00	<i>Networking Lunch</i>	
14.00	Performance II: Benchmarking job related experiences of staff	Liza van Eenoo, LUCAS, KU Leuven, Belgium
14.25	Performance III: Benchmarking psychosocial needs	Vjenka Garms-Homolová, HTW Berlin, Germany
14.50	Performance IV: Costs of Care across organisations and care models	Judith Bosmans, VUmc, Netherlands
15.15	<i>Coffee Break</i>	
15.40	Performance V: The IBenC method to identify best practices. Integrating Quality, Costs and Staff experiences	Henriëtte van der Roest, VUmc, Netherlands
16.05	Exploring the feasibility of an online tool to benchmark the cost-effectiveness of health care organizations	Michele Calabrò, EHMA, Belgium
16.20	Q&A and Discussion	All
17.30	<i>Closing Cocktail</i>	